

Prepared by Jimmy Ward Date 4/7/2018

Reviewed by Ryals Date 5/7/2018



Regional Centre for
Mapping of Resources
for Development

QUALITY POLICY INFORMATION

REGIONAL CENTRE FOR MAPPING OF RESOURCES FOR DEVELOPMENT; AN INTERGOVERNMENTAL ORGANIZATION IN EASTERN AND SOUTHERN AFRICA ESTABLISHED TO PROMOTE SUSTAINABLE DEVELOPMENT THROUGH GENERATION, APPLICATION AND DISSEMINATION OF GEO-INFORMATION AND ALLIED ICT TECHNOLOGIES, PRODUCTS AND SERVICES; IS COMMITTED TO:

ACHIEVE CUSTOMER/MEMBER STATES SATISFACTION BY CONTINUALLY IMPROVING ITS PROCESSES, PRODUCTS AND SERVICES TO ENSURE THEY CONSISTENTLY MEET CUSTOMERS' REQUIREMENTS

THIS SHALL BE ACHIEVED BY:-

- PROVIDING RESOURCES REQUIRED TO ACHIEVE QUALITY PRODUCTS/SERVICES
- COMPLYING WITH APPLICABLE STATUTORY AND REGULATORY REQUIREMENTS
- REVIEWING THE EMERGENT NEEDS ON COMPETENCIES AND TAKING REMEDIAL MEASURES
- REVIEWING, AT APPROPRIATE INTERVALS, THE EFFECTIVENESS OF THE QMS THROUGH RISK BASED INTERNAL AUDITS, MANAGEMENT REVIEWS, DATA ANALYSIS, QUALITY OBJECTIVES, CORRECTIVE AND PREVENTIVE ACTIONS

THIS POLICY SHALL BE REVIEWED AT APPROPRIATE INTERVALS AND DURING MANAGEMENT REVIEWS FOR CONTINUING SUITABILITY

2nd JULY 2018

Director General



MEMBER STATES:

Botswana, Burundi, Comoros, Ethiopia, Kenya, Lesotho, Malawi, Mauritius, Namibia, Rwanda, Seychelles, Somali, South Africa, South Sudan, Sudan, Swaziland, Tanzania, Uganda, Zambia and Zimbabwe.

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